

Izotechnika sp. z o.o. manufacturer grants a 5-year warranty for the durability of IZOFLEX exterior cladding tiles fixed with **IZOFLEX-SK** adhesive.

Warranty terms and conditions

The manufacturer warrants:

- high quality of products and compliance with relevant standards and their tolerances in accordance with certificates obtained for the products,
- that the products are free from manufacturing and material defects.

The **Ordering Party** shall perform quantity and quality acceptance of the goods delivered (purchased). Any visible defects and damages should be immediately notified to the manufacturer. The manufacturer shall not be held liable for material defects caused by improper transportation and storage of the product.

All works should be performed in accordance with the best construction practices and "Technical Construction and Commissioning Requirements for Construction and Assembly Works" (Warunki Techniczne Wykonania i Odbioru Robót Budowlano-Montażowych), ensuring cleanness and aesthetics of the tiles and the surrounding environment and closely following manufacturer's instructions provided on the packaging and information leaflets provided with every pack of **IZOFLEX** tiles. The instructions may also be delivered with product documentation. In such a case, instructions do not have to be supplied with the packaging, especially when the customer requested not to label the packaging.

The instructions are also available at www.izoflex.pl.

Any damages arising from non-compliance with the manufacturer's instructions may not be subject to warranty claims.

All submitted claims shall be reviewed individually.

In order to verify whether a claim is justified, we may request the following:

- delivery of the claimed product or its part,
- retention of the product for inspection.

Any costs related to the inspection of our products in a third party's place shall be borne by the buyer.

A claim **accepted** by the manufacturer may be remedied as follows:

- exchange the defective product into a defect-free product,
- return the price in exchange for a return of the defective product up to the purchase invoice amount,
- reduce product price.

The date of claim remedy shall be agreed each time with the customer.